

## Terms and Conditions LOKYS s.r.o.

### 1. General provisions

Terms and conditions of service ("Terms and Conditions")

Terms and conditions are valid and applicable to the contractual relationship between the provider and the customer.

Terms of the contract respectively, rights and obligations of the provider and the customer untreated contract or these terms and conditions shall be governed by the Commercial Code and business practice.

### 2. Provider - company

LOKYS s.r.o.

Bělohorská 1395-1340

Praha 6 160 00

ID: 01541978

Tax ID: CZ01541978

(Hereinafter referred to as "Provider") is a company providing personal services, mediation, transport persons and goods, transport by air and bus services.

### 3. Customer

Customer is a natural or legal person for whom the provider provides mediation services referred to in Article 2 of these terms and conditions.

### 4. Registration

Registration to the website by the provider [www.lokys.cz](http://www.lokys.cz) subject to the law No. 101/2000 Coll., on the protection of personal data. In the grounds of management services is this registration required. Customer of this registration and followed by logging into the system gets its own protected electronic on-line database of your orders on-line can be possibility canceled, pre-filled order form, changes to their data, system control and more ...

### 5. Order

Orders are understood sufficiently specific expression of the will towards customer ordering service referred to in article 2 these terms and conditions, primarily through automated ordering system operated by the provider on [www.lokys.cz](http://www.lokys.cz), alternatively by prior agreement with the provider electronic mail or other form using means of distance communication provider accepted (by phone Tel.: +420608658294, e-mail at [doprava@lokys.cz](mailto:doprava@lokys.cz), or other published figures for To this end, the provider's website [www.lokys.cz](http://www.lokys.cz) The order must contain all the details and true data necessary for the proper ordering service means. completing all mandatory fields of the order form. Upon receipt and registration of the order to confirm the system provider to the customer's status registered email client. The driver of the vehicle can send and receive telephone calls related to the performance of its functions even during transport with the client. Provider reserves the right without prior notification to cancel or restrict certain mediation services specified in the Contract for passenger transport. Customer your order confirms that the provider's website [www.lokys.cz](http://www.lokys.cz) thoroughly familiar with these

terms and conditions published under the link Terms and conditions LOKYS s.r.o..

## **6. Pricing and Payment Terms**

Price for mediation services, including mediation, individual and determined each Customer separately according to their requirements if the price is not listed in the price list for the service offered. It is listed in the price list (the "Price"), which is available for inspection at the premises of the provider and provider's website [www.lokys.cz](http://www.lokys.cz) if so AC exists. Provider reserves the right to change the price in the price list. Customer placing an order confirms that the price list or individual agreement met and agreed. If the customer requires mediation services not mentioned in the price list will be agreed before the contract is concluded. In case of closure of the mediation passenger transport provider agrees to comply with the agreed rates throughout duration of this contract. Unless the parties agree otherwise, the price for the mediation service is customer in cash immediately after the provision of services directly to the economic services is paid (shippers). In If an agreement on non-cash payment, the customer will be invoiced meeting all requirements set by the specific instruments with maturities of 14 days in case of delay, the customer obliged to pay for default interest of 0.1% per day of delay. The provider accepts credit card payments. At orders the volume contract over 50,000 – CZK without VAT. The customer pays Back up invoices at in of 50% of the Order without VAT

## **7. Discount Programs**

The provider may establish and publish a prices of discounted rates for mediated services certain group of customers - holders of discount cards - or for specified services. To provide discounted prices (providing discount card) is not legally entitled. Provider reserves the right to, (without prioityr notice at any time) cancel the discount program or change its conditions, particularly change the price in the price list. In case of conclusion of the mediation passenger traffic provider agrees to comply with the agreed discounts for the duration of this contract.

## **8. Cancellation Policy**

Registered customers can cancel your order by yourself on your account. In the case of any cancellations already registered order, the cancellation charges specified in the General conditions.

Bus and Minibus 23h or less before the order is a cancellation fee of 100% of billed orders.

1-2 days before the order is a cancellation fee of 50% charged to your order.

3 -4 days before the order is a cancellation fee of 30% charged to your order.

5 -7 days before the order is a cancellation fee 15 % Charged to your order.

Personal vehicles

1hour and less before the order is a cancellation fee of 100% of invoiced orders.

Accompaniments and Personal Protection

1 hour and less before the order is a cancellation fee of 100% of invoiced orders.

12h or less before your order is cancellation fee 20% charged to your order.

In the event that the client provide replacement order, cancellation conditions apply.

## **9. Discount Cards**

To issue discount cards Lokys Ltd. (Hereinafter referred to as "discount card") is entitled exclusively to the provider. Each card provider assigns an identification number (discount card) which is stated on the card, and phone number of the customer. Discount card is a payment card. Discount card provider may temporarily fixed or indefinite give discretion as valued customers with regard to the scope of use of the services (the so-called "loyalty program"), customers cooperating with the provider or the customers for a specified time period providers advance payment of the specified amount . Detailed specifications discount cards, especially the conditions of their use will be communicated to the customer upon delivery card. Price for service to the cardholder is then listed in the Price List. The Customer undertakes to disclose only truthful information providers and in case of change of registered data provider to announce these changes without undue delay, before ordering services. Discount card holder is entitled to draw benefits associated with the card, especially discounted prices of services related to the holder of the card in question is not obliged to order the latest service should also provide further data number of discount cards and submit this before pumping mediated by service suppliers of services (carriers) or . a person authorized, or is obliged to pay the standard price for the service, that is not an advantage. In the event of the destruction or loss of card, you can give the customer the cost of a new one. Provider reserves the right without prior notification to cancel or limit the validity of issued cards, change their conditions, particularly the price change in the price list and invalidate only the individual reader. Discount card customer agrees to return the provider after the expiry of its validity, the repeal discount program or a change in the price list in relation to the subject discount cards, and even if they are destroyed or cancel cards or the cards. The customer is obliged to return the discount card whenever it prompts you to provide. By taking the discount card customer agrees to these terms and conditions, the price list and the rules and declare that they were thoroughly familiar. The Customer undertakes to prevent damage and misuse of the card, specifically to prevent mechanical damage, theft or loss.

## **10. Consent to receive commercial short communications**

Order, as specified in point 5 Order, the customer gives providers - companies Lokys Ltd. (hereinafter referred to as "Provider") consent to receive commercial communications short form of SMS to the phone number of the client, or the registered email. The customer has the right to oppose the sending of commercial messages short and in writing, sent to the e-mail: [doprava@lokys.cz](mailto:doprava@lokys.cz). Provider agrees to delete customer database system.

These terms and conditions are in effect from 13 Second 2013